

EZPull Warranty

EZPull products are warranted to be free from defects in materials or workmanship for one (1) year from the date of purchase. Within this period, we will, at our sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided the customer shall be responsible for any transportation cost. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) consumable parts, such as batteries, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider; (v) damage to a product that has been modified or altered without our written permission; or (vi) damage to a product that has been connected to power and/or data cables that are not supplied by the manufacturer.